DEPARTMENT OF INFORMATION RESOURCES
OPEN BOARD MEETING

Thursday, May 2, 2019, 10:00 a.m.

300 West 15th Street, Conference Room 103, Austin, Texas 78701

MINUTES

PRESENT	Ben Gatzke (Board Chair)
	Christian Alvarado
	Stuart Bernstein
	Mike Bell (Video Conference)
	Jay Dyer
	Jeffrey Tayon
	James Bass, ex- *officio*
	Steve Buche, *ex- officio*
	Nancy Clark*, ex-officio*

ACTION   *Mr. Gatzke* called the meeting to order at 10:02 a.m., with a quorum present.

TOPIC   **2. Chair's Remarks**

Consider approval of meeting minutes from April 4, 2019, board meeting.

MOTION   A motion was made to approve the board meeting minutes by *Mr. Tayon* and seconded by *Mr. Alvarado.*

ACTION   The motion was unanimously approved.

TOPIC   **3. Executive Director Update**

DISCUSSION   Amanda Crawford, DIR's Executive Director, thanked the DIR team members who help to set-up and support the technology that makes these board meetings possible: Stuart Walsh, Tim Eargle, Brian Acklen, George Rios, Cissy Gillis, and John Meroney.

There have been several contracting and technology-related bills filed this session. DIR continues to work closely as a resource with the Governor's Office and legislative members, particularly on those bills dealing with the Shared Technology Services Program, cybersecurity, and the assignment of contracts. Additionally, we have been working with members in both houses on the budget bill, including answering questions about the exceptional items and riders that would impact DIR and its customers directly.

During our next special topic board meeting in June, we will include a full recap of legislation that was passed into law. At that same June meeting our Chief Financial Office (CFO) team will also provide a "Budget School" training to give an in-depth look at DIR's budget and how it works, and to prepare the board for review of our annual budget during the August board meeting.

Ms. Crawford introduced to the board DIR's newest team members. Tracy Limon, Contract Specialist- Chief Procurement Office; Jennifer Williams, Business Analyst- Chief Financial Office; Bonnie Glendinning, Information Specialist- Public Affairs Office. In our Chief Operations Office: Lynn Marie Nabozny, Quality Assurance Specialist; David Hilton, Telecom Specialist; Lisa Stansbury, Quality Assurance Specialist; Keith Chenowith, Systems Analyst; Phillip Clemens, Network Engineer and Kyle Gavit, Executive Assistant- Executive Administration.

Our next regular board meeting is scheduled for Thursday, August 22, 2019 and our next special topic board meeting is scheduled for Thursday, June 27, 2019.

TOPIC	**4. Finance Update**
DISCUSSION	Mr. Nick Villalpando, Chief Finance Officer, will be reviewing DIR's financial operating results as of the second quarter of fiscal year 2019. I will also be requesting your review and approval for a budget amendment for our shared technology services program to reflect the additional customer demand for DIR services that we are seeing this year.

In terms of revenues and cost of services, Customer demand for DIR services for YTD FY19 has increased over the same time period last year. YTD FY19 Cooperative Contracts sales volume is up $69.3 million, or about 8%, over the same period YTD FY18, leading to a $548 thousand, or about 9%, increase in DIR Administrative revenue. YTD FY19 Telecommunications revenue is 2% higher than YTD FY18. YTD FY19 Shared Technology Services – Data Center Services revenue is $13.2 million, 11%, higher than YTD FY18. We are currently forecasting that DCS gross revenue for Data Center Services may exceed our original budget of $257 million by $31.7 million. As a result of this growth in customer demand for Data Center Services, a budget amendment is required to increase our gross revenue and cost of services budget.

DIR's operating expense budget for FY19 is $35.6 million. Operating expenses are currently trending under budget for FY19. We are forecasting DIR's operating expenses to be about $950 thousand below budget for the year. This positive variance is due to unspent salary budget. We are currently forecasting a negative variance in other direct expenses related to the potential for DIR to prepay some cybersecurity related program expenditures for next year based on current year savings and the additional revenue that we are seeing. Prepayments are allowed under certain circumstances where there is a benefit to the State, such as a receiving a discount. We anticipate that our end of year full-time equivalent (FTE) positions will be below our appropriations cap of 198 FTEs. We are currently forecasting that DIR's fund balances will end the year within allowable fund balance maximums.

As a results of higher customer demand for Shared Technology Services – Data Center Services, a budget amendment is required to reflect the increase in revenue that DIR anticipates collecting from customers and a corresponding increase in Cost of Services for payments to services providers. This budget amendment does not increase DIR's operating expenditures, it only allows DIR to recover the cost of services provided to customers. The additional operating revenue that is recognized will flow directly to

DIR's allowable fund balance. Increase Gross Revenue on $31,700,000, Increase Cost of Services $31,000,00 and Increase Operating Revenue $700,000.

DIR will need to submit a request to exceed appropriations letter to the LBB in order to continue remitting payments to DCS vendors. The total request to exceed amount is $38 million and has two components: $31.7 million and at the time that the FY19 budget was developed, DIR anticipated having approximately $9 million in unspent budget authority from FY18 that would carry over to FY19. However, our customers purchased more services in July and August of last year than anticipated and, as a result, DIR did not carry as much budget authority into FY19 as anticipated. Therefore, an additional $6.3 million in appropriations authority is needed for FY19.

Mr. Villalpando requested approval of the budget amendment, increasing Shared Technology Services – Data Center Services Gross Revenue and Cost of Services to reflect the increased consumption of DIR services by customers.

Mr. Buche asked: How can we make it cheaper to do the state's business in Texas for the agencies as a whole?

Mr. Villalpando responded: We do this by negotiating contracts by volume to get the best possible pricing. From an administrative expenditures perspective, looking at every year, what are we doing to ensure that we are only collecting what is necessary to cover our costs and what we can do to minimize those expenses.

Mr. Buche responded: The more we can work across the state with other agencies to increase the purchasing power, it gets the agencies thinking more Enterprise.

Ms. Crawford responded: We ask ourselves how we can increase the volume buying power and we appreciate any input from other agencies.

Mr. Tayon asked: What services and products drive the budget amendment?

Mr. Villalpando responded: Additional servers, demands on customer agencies through legislative initiatives, additional storage needs, the breath of the services offerings provide the agencies with a lot of choice with where they might have a technology need. Over time, we develop the offerings based off the customer demand and customer specific projects.

Mr. Tayon asked: Do you know the growth that's generated the need for the budget amendment? Do you know how that's allocated between what agencies are required to buy and what they've chosen to buy?

Mr. Villalpando responded: Some services are optional within our managed application services and we are seeing an increase consumption in some of those services.

MOTION A motion was made to approve the FY19 Operating Budget Amendments by *Mr. Tayon* and seconded by *Mr. Alvarado*.

ACTION The motion was unanimously approved.

DISCUSSION   The FY19 budget amendment was executed in order to reclass/transfer budget between appropriation strategies in order to complete the funding of specific external procurement support costs. There was no net increase to DIR's operating budget as a result of this amendment. This is for Board notification only and requires no action.

TOPIC   **5. Chief Procurement Office**

DISCUSSION   Hershel Becker, Chief Procurement Officer and Aiko Neill, Director of Enterprise Contracts are giving the update and presenting two contract action items for the board to consider for approval.

At the last board meeting, DIR received board approval regarding the first of several Texas Agency Network or TEX-AN contract renewals. The remaining TEX-AN contracts terms expire between now and December of this year. Today, we will be asking for board approval to renew two more contract renewals that will be expiring soon.

Aiko will present additional background on the contract renewals, including a summary of changes contemplated through the proposed amendments.

Consider exercising renewal options for two (2) contracts under the Texas Agency Network, or TEX-AN, that provides voice and data services offered through DIR's Communications Technology Services (CTS) program. These contracts are among a series of TEX-AN contracts with current terms that started ending in May 2019. These two contracts have term dates ending in June and July.

The initial term of the TEX-AN contracts were awarded with a base 5 year term with extension options up to an additional 5-year period. These contracts are presently in the 8th year, with two 1-year remaining renewal options. The contract changes that will take effect through the amendments for both TEX-AN vendors include: Exercising remaining renewal options; adding extension language to co-term and align with planning for next iteration of TEX-AN contracts; updating the section of management plans to remove only the subsection related to the Ongoing Inventory Management Plan that is no longer applicable.

I'd like to clarify that in the draft contract documents that have been provided in your board books that the strike thru text throughout this section represents changes that have been effected throughout the term of the agreement. The only update to this section is notated where the specific Exhibit/Plan is hereby updated and restated to remove the requirement for an Ongoing Inventory Management Plan.

Both contracts are offered at a no guarantee spend. Customers elect to consume and purchase the services through the vendor or DIR. DIR also administers through the TEX-AN program. Administration is an added value services for billing and providing the services and administrating the services to the customer through DIR.

Finally, the contract offerings through the TEX-AN program are a multi-vendor offerings, so customers do have the options to select and compete those offerings through the vendor available who provide those services to gain the best pricing for those specific needs as those consume and use those services.

Mr. Tayon asking: Why is it that DIR has 2 vendors contracts overlapping offering to provide those services in competition with each other.

Ms. Neill responded: We have up to 6 vendors currently that provide services. While some services overlap, the vendors provide specific bundling and type of services in their specific offerings. This may come into consideration when the customer is looking for what works best for their needs. Certain coverage is provided from certain vendors.

Mr. Tayon asked: How have you seen the costs go up or down over time as a result of the competitive nature of the contracts you are presenting?

Ms. Neill responded: The vendors become more competitive as customers make selection based on value of price through the program.

Mr. Tayon asked: Looking at the 2 contracts together, it looks like AT&T is picked by participants about 30 times more than CenturyLink. Do you know why that is?

Ms. Neill responded: The coverage is a big part. AT&T was the incumbent provided when the program was offered as a single vendor so renewal and offering services in a competitive nature has allowed the participants to continue using an already existing service.

Mr. Tayon asked: How have you seen the cost charged by AT&T change now that they are no longer the single source.

Mr. Becker responded: Health and Human Services as an example, has spend across the two vendors based on coverage across the state.

MOTION   A motion was made to approve the renewal options and add optional extension language to CenturyLink Communications, LLC. TEX-AN contract by *Mr. Alvarado* and seconded by *Mr. Bernstein*.

ACTION   The motion was unanimously approved.

DISCUSSION   Mr. Becker asked the board to consider the renewal of the AT&T contract.

MOTION   A motion was made to approve the renewal options and add optional extension language to AT&T Corp. TEX-AN contract by *Mr. Tayon* and seconded by *Mr. Bernstein*.

DISCUSSION   The DIR procurement team is actively engaged in the various procurements associated with Next Generation Data Center Services. Given that we are in active procurements, my report will be brief and limited to information that is publicly available.
For each of the Next Gen DCS procurements, we go through a series of steps, before we get to contract award: drafting the solicitation documents; requesting vendor comments on the DRAFT Statement of Work; obtaining Contract Advisory Team review and feedback on the drat RFO; posting the Request for Offer; evaluation and scoring of the initial responses; vendor interactions which may include clarifications, due diligence, integration sessions, negotiations and requests for revised offers.

DIR has 8 potential solicitations associated with the Next Gen DCS procurement; one is in the evaluation phase. DIR received vendor responses to the Private Cloud

procurement on Tuesday. One is posted for vendor comments, which are due tomorrow on Security Operations Services. We received Contract Advisory Team feedback on the Data Center Services Network draft solicitation earlier this week. We are addressing the feedback and preparing to post the solicitation. The remaining 5 solicitations are in the drafting phase and will be progressing through the solicitation phases in the coming months.

Our Cooperative Contracts Team is working on a Bulk Purchase agreement for computers on behalf of our agency customers. They are compiling the results of a survey sent to all agencies in the past few weeks. We are anticipated a bulk purchasing window that spans the 2019 –2020 Fiscal Years so that agencies may use current year funds.

TEX-AN contract renewals have already been covered and we will continue to bring those to the board, we have now approved 3 and we have 2 more. One of the contracts, the vendor has been consumed by another incumbent, so those services are being rolled into the contract.

We have a standard customer presentation we use at state agencies to discuss the offerings and how to navigate those offerings. As we continue to expand our shared technology services offerings, we discuss considerations to come into the program.

Cooperative Contracts reflected by the overall 8% spend by our customers, through that program, and this is compared to the same time last year. For the first 6 months of FY19 we are up $70,000,000 over last year through the Cooperative Contracts program. State agencies represent 25%, K-12 represent 26%, local represent 30%, higher education represent 17%, out of state at 1.6% but compared to last year that spend has increased by 126%. Outreach and marketing to other states represent that change. State agency spend is down from last year because of bulk purchase agreements available at this time last year.

Mr. Gatzke asked: Are you seeing any other trends or just this three-year cycle?

Mr. Becker responded: Some of the decrease spend is based on the decrease costs associated with IT commodity items. We are seeing an increase in coop since Senate Bill 20 passed impacted agencies ability to use our cooperative contracts.

Mr. Gatzke asked: Wish list for better communication with state agencies.

Mr. Becker responded: We are looking into establishing a better network of procurement directors. Creating a better communication network so that we can continue spreading information. DIR team continues to support our customers and vendors by providing training and outreach at key events, including the ISF last week, and Senator West's Spot Bid Fair next week in Irving, Texas.

Regarding the HUB Report, the top chart represents DIR spend in the various categories and we are relatively on track. The bottom chart represents HUB spend using Cooperative Contracts, this is the spend of our agencies and other customers which

reflects the work we've done to increase HUB utilization through our Cooperative Contracts program.

Our outreach efforts across the state, the chart outline upcoming events where we are participating to reach our customer base.

TOPIC	**6. Office of General Counsel**
DISCUSSION	Martin Zelinsky, General Counsel gave an overview of the rule review process. The majority of the rules are directed toward other state agencies and not citizens. Our rule making process involves direct contact with your agencies and other state agencies as we develop proposals for rules that we will then bring back to the board. Another thing that is unique about DIR is that we are required to review our rules with higher education. Information Technology Counsel for Higher Education, we review our proposed rule before we bring them to the board as a proposed rule to make sure there is no negative impact on higher education.

Christi Brisky, Assistant General Counsel, presented two notices of rule review. First, 1 TAC 202, concerning Information Security Standards; the second is 1 TAC 215, concerning Statewide Technology Centers for Data Disaster Recovery Services. Approval will allow DIR to post this notice of rule review in the Texas Register. Pursuant to your approval, and following publication in the Texas Register, DIR staff will begin meeting with internal and external stakeholders to determine if changes are required to the existing rule or if the rule should be adopted or repealed.

Ms. Clark asked: How does the pending legislation impact the rule process?

Ms. Brisky responded: Given that we have not conclude session, nor have we completed the veto period, I can't speak to any pending legislation. However, if passed it will be considered by the content review team.

Mr. Tayon asked: TAC 202, TAC 215 and TAC 206 these are all Sunset issues, aren't they?

Mr. Zelinsky responded: No. Sunset means a very specific process to us. Our rules are required to be reviewed every four years. Typically rule review is to look at legislation that may have passed and we simply incorporate that.

Mr. Tayon asked: Once these rules are published, they will be subject to public comment and a reaction to any change will require submit a request an amendment to these rules?

Mr. Zelinsky responded: Yes.

MOTION	A motion was made to approve the by *Mr. Tayon* and seconded by *Mr. Bell*.
ACTION	The motion was unanimously approved.
DISCUSSION	Consider approval of proposed rule amendment and authorizing publication in the Texas Register for thirty days for public comment the proposed amendment for 1 TAC 206,

concerning State Websites. This amendment revises a reference in TAC 206.54 and 206.74 this change would update a citation to the Texas State Library and Archives Commission rules regarding state websites metadata. This rule was changed pursuant to TSLAC's own review on that period and approval of their own existing rules. These proposed amendments were reviewed by the Information Technology Council for Higher Education, DIR has received no comments and the proposed amendment has direct impact on state agencies or institutions of higher education.

Mr. Tayon asked: In your proposed revision you're striking a reference to 3.4 and inserting a reference to 3.3, can you explain what that change is?

Ms. Brisky responded: The change is reference to TSLAC's own rules revision and reallocated their rules. We are keeping the rules current.

MOTION   A motion was made to approve the by *Mr. Bernstein* and seconded by *Mr. Alvarado*.

ACTION   The motion was unanimously approved.

DISCUSSION   Our four-year rule review schedule discusses our requirements to review our current rules. The remainder of 2019 and 2020 are going to be busy for rules.

TOPIC   **7. Chief Technology Office Update**

Mr. John Hoffman, Chief Technology Officer, will provide more on the cloud maturity and DIR. As an enterprise, the State of Texas is moving from an enablement of cloud services to an adoption of cloud services. What is it we are doing and how and where are we finding cost savings? This is all based on the evolution of the cloud. It's important that we make sure these services are available through out cooperative contracts as well as our data center, we have hundreds of contracts for software service through cloud services. We are working to expand our cloud services list provided to the state so that we continue seeking the adoption of these services.

Key things that DIR's working with the different state agencies and other enterprises to understanding how to leverage the cloud. First, we did a legacy modernization many years ago and we an assessment to find out where were we when it comes to a legacy system and application. Understanding how that application would be modernized and using common tools through these modernizations guides through application development decision frameworks gives a tool kit, not a mandate or directive, but a tool kit that agencies may choose to use. Keep in mind, our agencies have an extraordinary diverse maturity it our IT organizations some organizations have hundreds of IT individuals while some may share an IT resource. Learning and having those tool kits available as a resource is something, we hope all agencies will adopt. The second thing, the vendor community provides an extraordinary resource to these individuals. DIR works with and tries to leverage vendors through our different conferences, trainings and forums, training to instill that type of adoption in cloud services and solutions. Many of these vendors offer those individuals training certificates so that they can say

they are raising their understanding and we ultimately get the benefit of those new service solutions of cloud enablement.

Proof of concept in the sandbox environment is something that we've taken a big stride forward over the last several months, bringing on the Director of Enterprise Solution Services Krishna Edathil, he has already enabled solutions for agencies to try it out in the cloud. The sandbox is a testing environment where the cost is minimal, but the experience is valuable.

The next thing is around the application portfolio manager, the first phase with pilot agencies is completed, we're moving on to the second phase where the Health and Human Services Commission is very interested in becoming more versed in the application portfolio manager tool. That really gives the "you are here" perspective of your application to let you know where you should target the modernization set, what are the different end of life applications, or what are the particular hardware and software that they might need to move. All that information gives confidence to the agency to be able to think cloud smart.

The final thing is our cloud coaching team. We have our partner groups who have offered to join in if needed as a set of resources if an agency is looking for help in moving to the cloud. It is there to establish a center of excellency within that agency so that they can make their own decisions how to grow and build.

Last time, the board approved the State Strategic Plan advisory committee and as requested the committee roster was reviewed and approved by Director Crawford. The committee met on April 12, 2019, and they identified major technology trends and possible strategies to improve and advance information technology in the state of Texas.

Mr. Buche commented: I'd like to applaud the team and its efforts on what you're trying to do because it's these types of things that can enable Texas to do a lot of great things for the constituents that are trying to consume our services and we are going to be involved in that heavily.

TOPIC **8. Chief Information Security Office Update**

Nancy Rainosek, Chief Information Security Officer, presenting the highlights of the program and DIR performance measures for Q2. We covered the highlights in detail in the subcommittee meeting so I will only cover a few of the highlights. In January we issued the Biennial Information Security Report to the legislature. We launched the Assessment and Authorization Module in the SPECTRIM system. We promoted the Girls Go CyberStart initiative. Texas had 1464 girls high school girls signed up for the program where we had the most in the nation as a percentage. We hosted the 19th annual Information Security Forum at the Palmer Events Center here in Austin. This year's event had over 400 attendees and featured the Colorado CISO as our opening keynote. I would like to recognize Suzi Hilliard and Morgan Floyd of our staff for their efforts in making this one of the most successful conferences we've held.

As of the end of Q2 we have completed 28 penetration tests. We are on track to meet our number for the fiscal year. Our participation rate was at 99 agencies or 69% for Q2 We completed 16 security assessments in the first two quarters. We also had ten election assessments completed. We have 49 counties signed up now.

Mr. Tayon asked: How are your security assessments going?

Ms. Rainosek responded: We've had a tremendous increase in maturity over the last two years and focusing on those areas, helps the agencies put their focus on those controls which then drive improvement. When we go through the TAC 202 and the rule revision process, we're also going to look at the cyber security framework and see if we want to expand it further. We started with 40 and we want to grow it, however not every agency is Health and Human Services or TxDOT, we have the Board of Plumbers and other smaller agencies. We're hoping to expand that out and go to 60 controls so that we increase the focus on security in the agencies.

TOPIC   **9. Chief Operations Office Update**

Dale Richardson Chief Operations Officer operationally, stated that the overall performance for both our Shared Technology Services program and our Communications Technology Services program was very good for Q2.

Starting with our Shared Technology Services program, service level agreements (SLAs) for all services averaged 95% for Q2 FY19, which is up 5% over Q1 FY19.

Since the new MSI and the Texas.gov transitioned in September, SLAs are following a positive trend.

Performance improvement plans are underway however for Managed Application Services solution proposals as well as continue to focus on optimizing the new ServiceNow platform deployed under the new MSI model.

Monthly Customer Satisfaction for all Shared Technology Services which includes Texas.gov for the quarter was good and steady month after month since September.

The focus areas for the team are fully integrating Texas.gov into the STS model and continued focus and full integration with the new IT Service Management tool ServiceNow for our customers.

The Texas.gov program performance Service Level Agreements for the quarter improved significantly over the previous quarter which included the transition from the P3 model in September. The only misses we had this quarter were for transaction response times in both December and February for the Texas.gov Payment Engine Service.

Customer Satisfaction for the quarter was consistent month after month. Customers have mostly been expressing frustration over the change to the new model and new processes.

Mr. Gatzke asked: Are the vendors adjusting on the customer feedback as well?

Mr. Richardson responded: Correct.

The DPS Drivers License Enhancement Project, to remove the requirement for an audit number to authenticate by using Ideology when replacing a Driver's License on- line, went live last week on April 25th. We'll look to provide initial utilization stats at our next Board meeting.

In the Communications Technology Service program, the TEX-AN customer base had an increase of 1% from the first quarter.

The Sam Houston Building power and cooling upgrade project is currently on hold due to the legislative session. However, The Facilities Commission did complete the AC power work and are now focusing on replacing the AC units.

We are currently 90% complete in the planning phase of the 100Gig core router upgrades. This project provides additional monitoring capabilities and keeps us at current operating system levels. All lab testing has been completed.

And finally migrating customers off the legacy sonnet network equipment onto a more advance network continues. We are over 90% complete and scheduled to be completed this August.

The Voice Over IP migration project: We continue to transition from the legacy PBX phone system to our VoIP system with roughly 10,888 phones/soft clients transitioned to date. We're projecting roughly 700 phones will be transitioned this quarter and we anticipate an increase of activity once legislative session is over.

TOPIC   **10. Office of Statewide Data Coordination Update**

Ed Kelly, Statewide Data Coordinator, we're successfully testing the functionality of the Closed Data Portal giving customers the opportunity to leverage a new product out of the Open Data Portal arrangement.

We are participating with the Governor's challenge regarding the Texas suicide prevention planning effort. This is a major effort to try and address the issues around veteran suicide and try to identify various trigger points, early intervention, education, training, etc. to try to reduce our rates of veteran suicide. I am on the committee with our Director of Human Resources, she is the primary person working with this group. We have an opportunity to provide the committee with a solution, using the Open Data Portal which may be helpful to identify ways to share information and collaborate with multiple types of data sources that are available.

Going to the Open Data Portal, as of the end of Q2 we continue to see increases in visits, downloads and published data sets. This is due to several things including raising the level of awareness on the opportunities, features and capabilities of the portal. Any customer of DIR has the capability to use the portal, we do have a number of customers, but we have opportunity for growth.

 The next slide is a chart provided to the board each quarter which shows growth patterns, one area of notes is the Department of Agriculture which had 74 data sets add

to the portal. This allows the flexibility to not have to go through their IT department to generate reporting. Their IRM is a great spokesperson for using the portal.

The portal has been with us since 2014 and we have been leveraging this for the government transparency perspective. Now we are taking it to allow agencies to direct constituents to an open data portal so that they can self-serve public information requests. Every self-service public information request takes the burden off the agency and having to perform that in a more traditional manner. It is not a requirement that they use the portal, they may still choose to request information in the traditional way. This does allow the constituent more flexibility and faster response to their data needs.

The Closed Data Portal came into the contract in 2018 when we negotiated with Socrata. It's a way for an agency to set up its own presence within the cloud so that they can share vertically amongst different departments and divisions at an agency. They can also share horizontally with another agency.   The portal has a future opportunity to be able to help collaborate and share information in a more efficient manner.

The other model we have is a hybrid community presence which allows leveraging data sources between agencies. Examples include suicide prevention and fraud detection sharing between participating agencies.

Mr. Gatzke asked: What other states are leaders in open data?

Mr. Kelly responded: Utah typically ranks very high. I am a part of a CEO network which is representative of 24 other states. The representatives discuss how they are marketing and selling the portal as a way of elevating the presence of the portal in each state.

Mr. Gatzke asked: Can you provide an example of non-agency individuals finding surprise and delight by using the portal?

Mr. Kelly responded: Nothing specifically but one of the interesting things are the overlays which can be used as a baseline. This creates a nice reporting capability for a senator or representative. It's being used as one of those tools to quickly pull together information and display it in a way that suits the requestor.

Mr. Gatzke responded: Through the portal, there are examples of positive consequences and I'm excited to see we're growing.

Mr. Tayon asked: By having the Open Data Portal, have you been able to come up with a metric or an idea of how many information requests have been reduced or are the agencies not seeing them as much?

Mr. Kelly responded: One example I've cited in the past is the Texas Parks and Wildlife where the Office of the Attorney General ruled that they needed to put the boat registration information on the portal. Speaking with their CIO, they use to do 65 individual requests on average for that data and once added to the portal they receive less than 5. The burden on the IT staff is greatly reduced in that manner. Since Senate

Bill 79 passing in the last session, we would like to try have a survey collection process and have a question associated with the reduction of public information requests through the utilization of the portal. Currently we do not have enough data to be able to collect that to bring to the board.

4. Public Testimony

No public testimony

MOTION   A motion was made to adjourn the meeting by *Mr. Alvarado a*nd *Mr. Bernstein s*econded the motion.

ACTION   The meeting adjourned at 11:31 a.m.

Approved by the Board Chair:

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Ben Gatzke, Chair   Date